

MINISTER FOR SENIORS AND AGEING — PORTFOLIOS — COMPLAINTS

3556. Mr Z.R.F. Kirkup to the Minister for Seniors and Ageing; Volunteering; Sport and Recreation:

In respect of the Minister's portfolio responsibilities for departments, agencies, and publicly owned corporations:

- (a) During the 2016–17 financial year:
 - (i) How many complaints were received by the department;
 - (ii) How many complaints were successfully resolved and closed;
 - (iii) How many complaints are pending action; and
 - (iv) How many complaints were unable to be resolved; and
- (b) During the 2017–18 financial year:
 - (i) How many complaints were received by the department;
 - (ii) How many complaints were successfully resolved and closed;
 - (iii) How many complaints are pending action; and
 - (iv) How many complaints were unable to be resolved?

Mr M.P. Murray replied:

Former Department of Local Government and Communities

- (a) (i)–(iv) Please refer to Legislative Assembly Question on Notice no 3562.
- (b) (i)–(iv) Not applicable.

Department of Communities

- (a) (i)–(iv) Not applicable.
- (b) (i)–(iv) Please refer to Legislative Assembly Question on Notice no 3562.

Former Department of Sport and Recreation

- (a) (i)–(iv) Nil.
- (b) (i)–(iv) Not applicable.

Sport and Recreation (WA)

- (a) (i)–(iv) Not applicable.
- (b) (i)–(iv) Please refer to Legislative Assembly Question on Notice no 3554.